

iCOMM CONNECTIVITY

The iCOMM connectivity service allows users to view and manage their water heater operation remotely. Detailed information on current status, usage history, set points and other key parameters is available within the iCOMM function on the A. O. Smith app. Fault and alert information is communicated via text message and/or e-mail providing valuable information needed to restore the unit to proper operation.

iCOMM now can be maintained and managed from the convenience of the A. O. Smith app available for iPhone and Android. Get real time information delivered to your phone directly from your water heater. There are no subscription or app fees related to the iCOMM connectivity service.

iCOMM SYSTEM REQUIREMENTS

- Compatible with Cyclone™ MXi BTH 120-500 models with touch display (March 2018 production to present)
- The latest revision of the A. O. Smith app (available iOS and Android)
- Access to building internet via Wi-Fi or Ethernet connection

iCOMM BENEFITS

- Remote control and convenience
- Peace of mind monitoring and notifications
- Water heater fleet management

iCOMM FEATURES

- Remote monitoring via Wi-Fi or Ethernet cable. Once the unit is registered to iCOMM on the app, registered users can view current water heater status and all pertinent information available from the convenience of their phone.
- Automated service notifications in the event of any of thirty-six alarm or fault conditions. Registered users are notified by text message and or e-mail.
- Appliance run time shows the total on time, cycle count and burner on time.
- Custom notification settings allow for alerts when tank temperatures are above or below user parameters.
- Users can view one or multiple water heaters assigned to their log-in.

